



UNIVERSIDADE  
FERNANDO PESSOA

Dear Students

In the last few days, due to the exponential increase in the number of users of RCTS - The Science, Technology and Society Network (national research and education network), the networks of several higher education institutions, including that of University Fernando Pessoa, were the target of undue access / malicious attacks that caused our e-learning platform (UFP-UV) to malfunction. For that reason, and although we are oblivious to this situation, we offer our apologies, guaranteeing that every effort is being made to restore normal functioning today.

In order to ensure the highest possible security for the platform, we inform you that **starting next Monday, May 4th, access to UFP-UV will be done exclusively via VPN** (Virtual Private Network). We remind you that the necessary software for this access can be downloaded at [UFP OpenVPN - Windows](#) and [UFP OpenVPN - MacOSx](#)

Any questions related to this matter and requests for technical support should be sent to helpdesk.sic [at] ufp.edu.pt.

Kind regards

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UFP-UV